

**COURSE SYLLABUS**

[Cultural Competency]

[COURSE #]

**UCLA School of Dentistry, Section of Pediatric Dentistry**

**Course Chair/Co-Chair: Francisco Ramos Gomez**

**Course Enrollment:**

*First year, Second year, or **Both***

*Open to preceptors/international dentists? **Yes***

**General Course Goals:**

Master the specific knowledge and skills that enhances pediatric dental resident’s ability to provide care in a diverse setting to individuals, groups, and communities.

**Specific Course Objectives:**

- Articulate the meanings of culture and cultural and linguistic competency, and how they can affect oral health care delivery.
- Explain the importance and benefits of providing culturally and linguistically appropriate oral health care.
- Describe disparities in oral health.
- Recognize the barriers to accessing oral health care and services.
- Describe some preparation steps to take to provide culturally and linguistically appropriate services in oral health practice.
- State key factors in enhancing prevention and treatment services in oral health care.
- List the essential components of culturally and linguistically appropriate oral health care and services.
- Identify and describe culturally and linguistically appropriate practice management strategies that can enhance your patient care and services.
- Explain the meaning of communication and the characteristics of effective communication with your patients.
- Articulate why effective communication is important in providing culturally and linguistically appropriate oral health care and services.
- Identify barriers to effective communication.
- Describe how differences in communication styles affect the ability to provide culturally and linguistically appropriate services in oral health.
- Describe culturally and linguistically appropriate techniques that enhance your ability to provide effective, culturally and linguistically appropriate services.

**Instructional method(s) used in this course**

*(check all that apply, to create a check in the electronic form, move the cursor next to the checkbox and press the space bar):*

<input checked="" type="checkbox"/> Lecture	<input type="checkbox"/> Projects
<input type="checkbox"/> Seminar	<input type="checkbox"/> Grand Rounds
<input checked="" type="checkbox"/> Literature Review	<input type="checkbox"/> Other:
<input type="checkbox"/> Resident Presentation	_____

**GME Competencies  
addressed by the course:**

*(check all that apply)*

**CODA Standards  
addressed by this course:**

*(check all that apply)*

<input type="checkbox"/> Patient Care	<input type="checkbox"/> Biomedical Sciences	<input type="checkbox"/> Management of a
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<input type="checkbox"/> Medical Knowledge <input type="checkbox"/> Practice-Based Learning & Improvement <input checked="" type="checkbox"/> Interpersonal & Communication Skills <input checked="" type="checkbox"/> Professionalism <input type="checkbox"/> Systems-Based Practice	<input checked="" type="checkbox"/> Behavior Guidance <input type="checkbox"/> Growth & Development <input type="checkbox"/> Oral Facial Injury & Emergency Care <input type="checkbox"/> Oral Diagnosis, Oral Pathology, & Oral Medicine <input type="checkbox"/> Prevention & Health Promotion <input type="checkbox"/> Comprehensive Dental Care	Contemporary Dental Practice <input type="checkbox"/> Patients with Special Health Care Needs <input type="checkbox"/> Hospital Dentistry <input type="checkbox"/> Pulp Therapy <input type="checkbox"/> Pediatric Medicine <input type="checkbox"/> Advocacy <input type="checkbox"/> Teaching
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**Evaluation Criteria/Methods:**

Complete pre and post-test online on Think Cultural Health website.  
Complete course evaluation on New Innovation

**Remediation Policies:**

N/A

**COURSE SCHEDULE**

Session #	Length of Session	Title of Session	Topics Covered	Instructor
	1 hr	Cross Cultural Communication		Elena Ruiz / Francisco Ramos Gomez
	1 hr	Cultural Competency		Elena Ruiz / Francisco Ramos Gomez
	Self-paced (est 1hr)	Fundamentals of Culturally and Linguistically Appropriate Oral Health Care and Services	Fundamentals of culturally and linguistically appropriate oral health care and services	Online – Think Cultural Health*
	Self-paced	Culturally and Linguistically Appropriate Oral Health Practice Management	Culturally and linguistically appropriate practice management strategies that can address barriers to oral health care	Online – Think Cultural Health*
	Self-paced	Communication and Messaging in the Dental Chair	Basic information about effective oral health communication and an overview of barriers and challenges to communication that may arise when communicating with your patients.	Online – Think Cultural Health*

**Learning Resources & Readings:**

\*<https://oralhealth-thinkculturalhealth-qc.astutetech.com/Content/Introduction/Introduction.asp>